University of Pune

M.C.A. (Under Commerce Faculty) (To be implemented from Academic year 2013-2014)

Credit Based System

1. Programme Name

Master Degree in Computer Application (M.C.A.)

2. Preamble

The M.C.A program is a combination of computer-related and general commerce courses. The computer related courses are used to introduce techniques of programming, databases, web designing, system analysis and design tools. The commerce courses include the education of Human recourse development, Organizations, accounting, inventory and production. The course is designed to emphasis on the building of business application software. The students are exposed to Software Engineering concepts, MIS and DSS for different organizations.

3. Objective

3.1. The basic objective of the M.C.A (Commerce) is to provide knowledge and skills required for planning, designing and build Complex Application Software Systems as well as to provide support to automated systems or application.

4. Programme Structure

4.1.Duration

The entire Programme is of a Three year (Six semester) full time Program.

4.2.Courses

First Five semesters will have Seven courses each. The entire period of the sixth semester shall be devoted for the Major project work. Two kinds of courses offered are Core courses and Elective courses. Core courses are offered by the department conducting the programme. Elective courses are offered either by the department conducting the programme or by any other department.

5. Eligibility

For First Year: Bachelors Degree in any discipline of Pune University or any other degree of other University / Institution recognized by Pune University as equivalent.

For Lateral Entry (Second Year): B.C.A., B.Sc(IT), B.Sc(cs), B.C.S.

As Per the rules laid down by AICTE for the admission to MCA (Management)i.e. (Direct Access to 2nd Year MCA), the same should be applied for the students who have cleared BCA, BSc(IT), BSc (CS), BCS from recognized university and should have direct access to Second Year MCA (Commerce).

6. Medium of Instruction

Medium of Instruction will be English.

7. Award of Credits

- 7.1. Each course will be of 4 credits.
- 7.2. Semester I to Semester V is of 7 courses and 28 credits and Semester VI is of Industrial training which will carry 16 credits .
- 7.3. Students will get 4 credits after successful completion of any course.

8. Evaluation Pattern

- 8.1. Each course will carry 100 marks.
- 8.2. There will be Continuous Assessment(CA) and University Evaluation(UE) mechanism for each course and carry 50 marks each.
- 8.3. 50 marks of the course towards CA will be based on tests (minimum 2). In addition, a teacher may consider one or more of the following evaluation systems as CA.
 - a. Home Assignment(s)
 - b. Seminar/Presentation by the student
 - c. Lab assignment
- 8.4. The assessment of 16 credits towards VI th semester (Full Time Industrial Training / Institutional project) will be carried out as follows:
 - a. A student will inform the department about the joining date of the above mentioned training.
 - b.The student will have to make minimum two presentations, one in the third month and the other at the end of the training programme. These presentations will be considered towards CA.
 - c. The student will have to submit a Dissertation/Report to the department which will be assessed as University Evaluation.
- 8.5. Industrial Training Project viva-voce will be conducted by University panel of Three Experts.

- 8.6. In the event of failure in Project Work the candidate shall re-register for project work, redo the project work and resubmit the project report afresh for evaluation. The Continuous Assessment marks shall be freshly allotted in this case.
- 8.7. If a student fails in a course of any semester then the student can appear only for the End of Semester Examination of the following semester. However he/she can improve the continuous assessment (CA) performance in any of the forthcoming semesters in which the course is subsequently conducted and in this case, the student will have to appear for End of Semester Examination also for the said course.

9. Question Paper Pattern

9.1 Theory paper-

Question 1. 14Marks

Question 2. 12 Marks

Question 3. 12 Marks

Question 4. 12 Marks

9.2 Practical Paper-

Ouestion 1. 10 Marks

Question 2 15 Marks

Ouestion 3. 20 Marks

Viva 05Marks

and when needed.

10. ATKT Rules

- 10.1. Each regular student will have to appear for all the 28 credits of the respective semester.
- 10.2. Student can appear for maximum 32 credits in 3rd, 4th and Maximum 36 credits in 5th semester.
- 10.3. Student who wishes to take admission to the Second year M.C.A should have obtained at least 36 credits out of 56 credits of the First year M.C.A.
- 10.4. Student who wishes to take admission to the Third year M.C.A should have passed First year M.C.A.

^{*}Each question may contain sub divisions also. University authorities may change these patterns as

11. Completion of Degree Programme

- 1.1. As soon as a student obtains 156 credits, the student will be deemed to have completed the
 - requirements of the M.C.A..(Commerce) degree programme.
- 1.2. If a student has failed in a course then the said course will not be taken into account for calculating GPA and overall grade. In fact, all the courses in which a student has passed will be taken into account for calculating the GPA and overall grade.
- 1.3. The policies and procedures determined by University will be followed for the conduct of examinations and declaration of the result of a candidate

Year/	Subje	Paper	Title of Paper	Hours	Credi		Marks	s
Semest	ct			/	t	CA	UE	Tota
er				Weak				1
I Year	Core	CAC-	Fundamentals of	4	4	50	50	100
Sem-I		101	Information Technology					
	Core	CAC-	Programming in C	4	4	50	50	100
		102						
	Core	CAC-	Elements of Statistics	4	4	50	50	100
		103						
	Core	CAC-	Financial Accounting	4	4	50	50	100
		104						
	Core	CAC-	Principles of Management	4	4	50	50	100
		105						
	Core	CAC-	Business Communication	4	4	50	50	100
		106						
	Core	CAC-	Lab on CAC-101 &102	4	4	50	50	100
		107						

Minimum Credit: 28, Core Subject is compulsory CA- Continuous Assessment, UE –University Examination.

Year/	Subje	Paper	Title of Paper	Hours	Credi		Marks	5
Semest	ct			1	t	CA	UE	Tota
er				Weak				1
I Year	Core	CAC-	Data Structures	4	4	50	50	100
Sem-II		201						
	Core	CAC-	OOP- C++	4	4	50	50	100
		202						
	Core	CAC-	Elements of Mathematics	4	4	50	50	100
		203						
	Core	CAC-	System Analysis and	4	4	50	50	100
		204	Design					
	Core	CAC-	Database Management	4	4	50	50	100
		205	System					
	Core	CAC-	Human Resource	4	4	50	50	100
		206	Management					
	Core	CAC-	Lab. on CAC-201,CAC-	4	4	50	50	100
		207	202					

Minimum Credit : 28 , Core Subject is compulsory. CA- Continuous Assessment, UE – University Examination.

	Subje	Paper	Title of Paper	Hours	Credi		Mark	
Year/	ct	_	_	1	t	CA	UE	Tota
Semest				Weak				1
er								
II Year	Core	CAC-	Java	4	4	50	50	100
Sem-		301						
III	Core	CAC-	Advance Database	4	4	50	50	100
		302	Concepts					
	Core	CAC-	Object Oriented Software	4	4	50	50	100
		303	Engineering					
	Core	CAC-	Network Operations	4	4	50	50	100
		304						
	Core	CAC-	Lab. on 301 & 302	4	4	50	50	100
		305						
	Electiv	CAC-	Introduction to Operating	4	4	50	50	100
	e	306	Systems					
	Electiv	CAC-	M-Commerce	4	4	50	50	100
	e	307						
	Electiv	CAC-	Management Information	4	4	50	50	100
	e	308	Systems					
	Electiv	CAC-	Project	4	4	50	50	100
	e	309						

Minimum Credit: 28, Maximum Credit 32. Core Subject is compulsory, From elective courses student can select Two course for Minimum credit and Three for Maximum Credit. CA-Continuous Assessment, UE –University Examination.

Year/	Subje	Paper	Title of Paper	Hours	Credi		Mark	
Semest	ct			/	t	CA	UE	Tota
er				Weak				1
II Year	Core	CAC-	Advance Java	4	4	50	50	100
Sem-IV		401						
	Core	CAC-	Visual Programming	4	4	50	50	100
		402						
	Core	CAC-	Distributed Databases	4	4	50	50	100
		403						
	Core	CAC-	Web Technology	4	4	50	50	100
		404						
	Core	CAC-	Lab. on 401,402	4	4	50	50	100
		405						
	Electiv	CAC-	IT Project Management	4	4	50	50	100
	e	406						
	Electiv	CAC-	Cyber Law and IT	4	4	50	50	100
	e	407	Security					
	Electiv	CAC-	Advanced Networking	4	4	50	50	100
	e	408						
	Electiv	CAc-	Project	4	4	50	50	100
	e	409						

Minimum Credit: 28, Maximum Credit 32. Core Subject is compulsory, From elective courses student can select Two course for Minimum credit and Four for Maximum Credit. CA-Continuous Assessment, UE –University Examination.

Year/	Subje	Paper	Title of Paper	Hours	Credi		Mark	
Semest	ct			1	t	CA	UE	Tota
er				Weak				1
II	Core	CAC-	Advanced Web	4	4	50	50	100
IYear		501	Programming					
Sem-V	Core	CAC-	Data Center Technology	4	4	50	50	100
		502						
	Core	CAC-	Information System Audit	4	4	50	50	100
		503						
	Core	CAC-	Content Management	4	4	50	50	100
		504	Systems					
	Core	CAC-	Lab. on CAC-501,CAC-	4	5	50	50	100
		505	502					
	Electiv	CAC-	Mobile Communication	4	4	50	50	100

e	506						
Electiv	CAC-	System Simulation and	4	4	50	50	100
e	507	Modeling					
Electiv	CAC-	Businesses and	4	4	50	50	100
e	508	Professional Skills					
Electiv	CAC-	Project	4	4	50	50	100
e	509						

Minimum Credit: 28, Maximum Credit 32. Core Subject is compulsory, From elective courses student can select one course for Minimum credit and Three for Maximum Credit. IA- Internal Assessment, UE –University Examination.

Year/	Subje	Paper	Title of Paper	Hours	Credi		Marks	S
Semest	ct			/	t	CA	UE	Tota
er				Weak				1
III	Core	CAC-	Industrial Training		16	100	200	300
Year		601	/Institutional project					
Sem-VI								

M.C.A. (Commerce) Part I, Semester I **Subject Name -: Fundamental of Information Technology**

Course Code -: 101

Chapter No.	Торіс	No. of Lect.
1.	Number System and Introduction to 8085: Digital Signals and Logic gates,	10
	Number systems: Binary, octal and hexadecimal number systems, signed	
	binary number, binary arithmetic, 2's complement arithmetic,	
	Microprocessors: Introduction, System Bus, Architecture and operation of	
	8085 microprocessor and instruction set	
2.	Introduction to software: Software types and Software Development	6
	activities (Requirement, Design (algorithm, flowchart, decision table and	
	tree), Coding, Testing, Installation, Maintenance). Low and high level	
	languages, assemblers, compilers, interpreters, linkers.	
3.	Introduction to Graphics primitives: Display Devices: Refresh Cathode	6
	Ray Tube, Raster Scan Display, Plasma Display, Liquid Crystal Display,	
	Plotters, Printers, Keyboard, Trackball, Joystick, Mouse, Light Pen, Tablet	
	and Digitizing Camera. External Storage devices.	
4.	Operating System:Introduction to Operating system, Different types of	10
	operating systems and its working, DOS commands, File Structure and	
	Storage, Introduction to process management: process, threads, scheduling	
	and synchronization. Introduction to Database Management System and its	
	types.	
5.	Introduction to Computer Networks: Basic elements of a Communication	10
	System, Data transmission media, Digital and Analog Transmission,	
	Network topologies, Network Types (LAN, WAN and MAN), Introduction	
	to Communication protocols, Inter networking tools	
	Total	

- Norton Peter, "Introduction to computers", TMH, 4th Ed., 2006.
- 2. Simon Haykins, "Communication System", John Wiley & Sons, 2006.
- 3. B. Basaraj, "Digital Fundamentals", Vikas Publications, 1999.
- 4. V. Rajaraman, "Introduction to Information Technology", PHI, 2006.
 5. V. Rajaraman, "Fundamentals of Computers", PHI, 5th Ed., 2006.
- 6. David Anfinson and Ken Quamme, "IT Essentials PC Hardware and Software Component on Guide", Pearson, 3rd Ed., 2008

M.C.A. (Commerce) Part I, Semester I Subject Name -: Programming in C Course Code -: 102

Chapter No.	Topic	No. of Lect.	Ref. Book
1.	Introduction to C language	4	Book 1, 2
1,	1.1 History		Book 1, 2
	1.2 Basic structure of C Programming		
	1.3 Language fundamentals		
	1.3.1 Character set, tokens		
	1.3.2 Keywords and identifiers		
	1.3.3 Variables and data types		
	1.4 Operators		
	1.4.1 Types of operators		
	1.4.2 Precedence and associativity		
	1.4.3 Expression		
2.	Managing I/O operations	2	Book 1, 2
	2.1 Console based I/O and related built-in I/O functions		·
	2.1.1 printf(), scanf()		
	2.1.2 getch(), getchar()		
	2.2 Formatted input and formatted output		
3.	Decision Making and looping	6	Book 1, 2
	3.1 Introduction		
	3.2 Decision making structure		
	3.2.1 If statement		
	3.2.2 If-else statement		
	3.2.3 Nested if-else statement		
	3.2.4 Conditional operator		
	3.2.5 Switch statement		
	3.3 Loop control structures		
	3.3.1 while loop		
	3.3.2 Do-while loop		
	3.3.3 For loop		
	3.3.4 Nested for loop		
	3.4 Jump statements		
	3.4.1 break		
	3.4.2 continue		
	3.4.3 goto		
	3.4.4 exit	10	D. 1.1.2.2
4.	Functions and pointers	12	Book 1, 2,3
	4.1 Introduction		
	4.1.1 Purpose of function		
	4.1.2 Function definition		

	4.1.3 Function declaration		
	4.1.4 Function call		
	4.2 Types of functions		
	4.3 Call by value and call by reference		
	4.4 Storage classes		
	4.5 Recursion		
	4.6 Introduction to pointer		
	4.6.1 Definition		
	4.6 2 Declaration		
	4.6.3 Initialization		
	4.7 Indirection operator and address of operator		
	4.8 Pointer arithmetic		
	4.9 Dynamic memory allocation		
	4.10 Functions and pointers		
5.	Arrays and Strings	8	Book 1, 2
	5.1 Introduction to one-dimensional Array		,
	5.1.1 Definition		
	5.1.2 Declaration		
	5.1.3 Initialization		
	5.2 Accessing and displaying array elements		
	5.3 Arrays and functions		
	5.4 Introduction to two-dimensional Array		
	5.4.1 Definition		
	5.4.2 Declaration		
	5.4.3 Initialization		
	5.5 Accessing and displaying array elements		
	5.6 Introductions to Strings		
	5.6.1 Definition		
	5.6.2 Declaration		
	5.6.3 Initialization		
	5.7 Standard library functions		
	5.8 Implementations without standard library functions.		
6.	Structures and union	5	Book 1, 2
	6.1 Introduction to structure		
	6.1.1 Definition		
	6.1.2 Declaration		
	6.1.3 Accessing members		
	6.2 structure operations		
	6.3 nested structure		
	6.4 Introduction to union		
	6.4.1 Definition		
	6.4.2 Declaration		
	6.5 Differentiate between structure and union		D 1 1 2
7.	C Preprocessor	2	Book 1, 2
	7.1 Definition of preprocessor		
	7.2 Macro substitution directory		

	7.3 File inclusion directory 7.4 Conditional compilation		
8.	File handling 8.1 Definitions of files 8.2 File opening modes 8.3 Standard functions 8.4 Random access to files 8.5 Command line argument	9	Book 1, 2
	Total		

- 1) Let us C Yashwant Kanetkar, BPB publication.
- 2) Programming in C Balguruswamy, Tata McGraw-Hill publication.
- 3) Pointers in C Yashwant Kanetkar, BPB publication.
- 4) C programming by Dr.Vishal Lichade dreamtech press

Subject Name -: Elements of Statistics

Course Code -: 103

Objectives:

- 1. To understand and Master the concepts, techniques & applications of Statistical Methods.
- 2. To develop the skills of solving real life problems using Statistical methods.
- 3. To make students to understand the art of applying statistical techniques to solve some real life problems.
- 4. To gain knowledge of Statistical Computations.

Chapter No.	Торіс	No. of Lect.
Unit-1	Introduction to Statistics :	8
	1.1 Presentation of data: concept of frequency, frequency distribution, cumulative	
	frequency ,graphical presentation of data(histogram, frequency curve, ogive curve)	
	1.2 Measures of Central tendency: concept of central tendency , different measures of central tendencies (arithmetic mean, median, mode) partition values.	
	1.3 Measures of Dispersion : concept of dispersion, different measures of	
	Dispersion (range, quartile deviation, variance, standard deviation, Coefficient of variation(c.v.))	
	1.4 Examples and problems.	
Unit-2	Correlation and Regression :	8
	2.1 Concept of bivariate data	
	2.2 Correlation: Concept and definition, types of correlation, Scatter diagram,	
	Karl's	
	Pearson's correlation coefficient and statements of its properties	
	2.3 Linear Regression: Concept, lines of regression, coefficient of regressions and	
	statements of its properties	
	2.4 Examples and problems.	
Unit-3	Some Standard probability Distributions :	8
	3.1 Concept of random variable, discrete random variable with examples.	
	Probability mass function, Mean and variance of a discrete random variable, Examples and problems.	
	3.2 Binomial distribution: p.m.f., problems on computing probabilities, mean and variance.	
	3.3 Poisson distribution: p.m.f., problems on computing probabilities, mean and variance.	
Unit -4	Normal Distribution :	10
	4.1 introduction: concept of continuous random variable with examples.	
	4.2 probability density function of normal distribution with mean μ and Variance σ^2 .	
	4.3 Standard normal variate and its properties (without proof)	

	4.4 Additive properties of two independent normal variates (without proof)	
	4.5Problems on evaluation of probabilities and to find mean and variance.	
	4.6 Examples and problems.	
Unit-5	Testing of hypothesis:	14
	a) Large sample tests:	
	5.1 Concept of hypothesis, null hypothesis, alternative hypothesis, Type I	
	and	
	Type II error, Level of significance, Test of significance, critical region	
	&	
	acceptance region, P-value	
	5.2 Concept of large sample test for testing:	
	$H_o: \mu = \mu_0 \text{ v/s} H_1: \mu \neq \mu_0$	
	$H_o: \mu_1 = \mu_2 \text{ v/s} H_1: \mu_1 \neq \mu_2$	
	$H_o: P = P_0 \text{ v/s} H_1: P \neq P_0$	
	$H_0: P_1 = P_2 \text{ v/s} H_1: P_1 \neq P_2$	
	b) Small sample tests:	
	5.3 Chi- square test of goodness of fit.	
	5.4 Chi- square test of independence of two attributes.	
	i) 2 x 2 contingency table	
	ii) m x n contingency table.	
	5.5 t- test for testing : H_0 : $\mu = \mu_0$ v/s H_1 : $\mu \neq \mu_0$	
	$\mathbf{H_o}: \ \mu_1 = \mu_2 \ \text{v/s} \ \mathbf{H}_1: \ \mu_1 \neq \mu_2$	
	Paired t- test.	
	t- test of significance of correlation coefficient H_o : $p = 0$ v/s HA: $p \neq 0$	
	5.6 F-test for testing H0 : $\Box 1^2 = \Box 2^2$ v/s HA : $\Box 1^2 \neq \Box 2^2$	
	5.7 Examples and Problems.	
	Total	

- 1) S.C. Gupta -Fundamentals of Statistics
- 2) J.S Chandran -Statistics for Business and Economics
- 3) S. P Gupta -Statistical Methods
- 4) S.C Gupta, Gupta Indra -Business Statistics
- 5) Amir D Aczel, Jayavel Sounderpandian -Complete Business statistics
- 6) D.N. Elhance -Fundamentals of Statistics

Subject Name -: Financial Accounting

Course Code -: 104

Objectives:

- 1. To enable the students to acquire sound knowledge of basic concepts of accounting
- 2. To impart basic accounting knowledge
- 3. To impart the knowledge about recording of transactions and preparation of final accounts
- 4. To acquaint the students about accounting software packages

Chapter	Topic	
No.		
Unit 1	Introduction: Financial Accounting-definition- objectives-scope-limitations-users –	06
	internal users, external users.	
Unit 2	Accounting Standards in general: - concept-importance-indian accounting	07
	standards-AS1, AS2, AS25, AS31.	
	Accounting concepts ,conventions &principles: objectives- concepts-	
	conventions-principles.	
Unit 3	Recording of financial transactions: Voucher system; Accounting Process,	16
	Journals, Ledger, Cash Book, subsidiary books, Trial Balance, depreciation with	
	Straight Line & Reducing Balance Method)	
Unit 4	Final accounts: Introduction- preparation of Final Accounts of Sole Proprietorship	10
	(Trading and Profit &Loss Account and Balance Sheet)	
Unit 5	Concept of management accounting: Concept-Meaning-definitions-nature-	05
	objectives-difference between financial & management accounting. (theory only)	
Unit 6	Computerized Accounting: Introduction- role of computers- introduction to	04
	enterprise resource planning (ERP)-system application & products (SAP) –an	
	overview, merits,demerits.	
	Total	48

- 1. Fundamentals of Accounting & Financial Analysis: By Anil Chowdhry (Pearson Education)
- 2. Financial accounting: By Jane Reimers (Pearson Education)
- 3. Accounting Made Easy By Rajesh Agarwal & R Srinivasan (Tata McGraw –Hill)
- 5. Financial Accounting For Management: By Amrish Gupta (Pearson Education)
- 6. Financial Accounting For Management: By Dr. S. N. Maheshwari (Vikas Publishing)
- 7. Advanced Accounts M.C. Shukla and S P Grewal (S.Chand & Co., New Delhi)

Subject Name -: Principles of Management

Course Code -: 105

Objectives:

- 1. To provide the fundamental knowledge about working of business organization.
- 2. To make students well acquainted with management process, functions and principles.
- 3. To make the students familiar with recent trends in management.

Chapter No.	Торіс	No. of Lect.
Unit 1	Nature of Management	
	1.1 Meaning, Definition, Nature, Importance & Functions	
	1.2 Management an Art, Science & Profession-Management as social System	08
	1.3 Concept of Management-Administration-Organization-Universality of	
	management, Roles of Manager, Managerial Skills	
Unit 2	Evolution of management Thoughts	
	2.1 Contribution of F.W.Taylor, Henri Fayol, Modern Approach - Contingency or	08
	Situational Approach, Systems Approach, decision Theory Approach, Inter personal	08
	Behaviour Approach, Total Quality Management, McKinsey's Framework	
Unit 3	Functions of Management : Part – l	
	3.1 Planning –Meaning –Need & Importance, types levels –advantages &	
	limitations;	
	3.2 Forecasting- Need & Techniques;	
	3.3Decision making – Types - Process of rational decision making & techniques of	08
	decision making.	00
	3.4 Organizing – Process, Principles of Organization, Types of organizations, Span	
	of Management	
	3.5 Delegation of authority – Need, difficulties in delegation – Decentralization.	
	3.6 Staffing – Importance, Staffing Process	
Unit 4	Functions of Management : Part –II	
	4.1 Direction - Nature – Principles	
	4.2 Motivation - Importance - Theories - Maslow's Need Hierarchy Theory,	
	Hezberg's Two Factor Theory, McClelland's Need for Achievement Theory, Morale	08
	4.3 Leadership – Meaning - qualities of effective Leadership & functions of leader	
	4.4 Co-ordination - Importance, Techniques	
	4.5 Controlling – Need, nature, Importance, Process & techniques	
Unit 5	Strategic Management	
	5.1 Definition,	
	5.2 Strategy	
	5.3 Role of Strategic Management and its benefits	08
	5.4 SWOT Analysis, TOWS Matrix, Business Portfolio Matrix- BCG	-
	5.6 Strategic Management in India	

Unit 6	Recent Trends in Management		
	6.1 Management of change		
	6.2 Disaster Management		
	6.3 Event Management		08
	6.4 Stress, Conflict Management		
	6.5 Social Responsibility of management		
	•	Total	48

- 1 Essential of Management Harold Koontz and Iteinz Wiebritch- McGraw-Hill International
- 2 Management Theory & Practice J.N. Chandan
- 3 Essential of Business Administration K. Aswathapa, Himalaya Publishing House
- 4 Principles & Practice of management Dr. L.M. Prasad, Sultan Chand & Sons New Delhi
- 5 Business Organization & management Dr. Y.K. Bhushan.
- 6 Management: Concept and Strategies by J.S. Chandan, Vikas Publishing.
- 7 Principles of Management, By Tripathi, Reddy Tata McGraw Hill
- 8 Business organization and management by Talloo by Tata Mc Graw Hill
- 9 Business Environment and policy A book on Strategic Management/ Corporate Planning By Francis Cherunilam, Himalaya Publishing House.
- 10 Business Organization & Management C.B. Gupta
- 11 Dictionary of Commerce & Management -- J.L. Hanson

Subject Name -: Business Communication

Course Code -: 106

Objectives:

- 1. To understand the concept, process and importance of communication.
- 2. To develop an integrative approach where reading, writing, presentation skills are used together to enhance the students' ability to communicate and write effectively.
- 3. To create awareness among students about Methods and Media of communication.
- 4. To make students familiar with information technology and improve job seeking skills.

Chapter	Topic	
No.	Торіс	Lect.
Unit 1	Introduction to Communication	
	1.2 Meaning	
	1.3 Definition	
	1.4 Process, importance.	08
	1.5 Principles of effective communication	
	1.6 Scope of Business communication - Internal & External	
	1.7 Barriers to Communication, Overcoming the barriers	
Unit 2	Media of Business Communication	
	2.1 Verbal Communication	
	2.1.1 – Written Communication-Advantages & Limitations	
	(writing a Cover Letter, Memo, Agenda, Notice & Minutes)	06
	2.2.2 Oral Communication -Advantages & Limitations	06
	2.2 Non-Verbal Communication	
	2.2.1 Body Language (Positive & Negative Gestures)	
	2.3 Grapevine	
Unit 3	Listening Skills	
	Importance	
	Types of Listening	06
	Barriers to Effective listening	06
	How to make listening effective	
	10 Commandments of listening	
Unit 4	Business Correspondence	
	4.1 Need of Business Correspondence	
	4.2 Components and layout of Business letter,	00
	4.3 Drafting of letters: Enquiry, Quotation, order, Complaints and follow up,	08
	Recovery	
	4.4 Email etiquette	
Unit 5	Information Technology for Communication	
	Introduction, Advantages and Limitations of – Telex, Telegram, Fax, Voice Mail,	
	Teleconferencing, Video Conferencing, Internet and Social Media Sites, E-	08
	communication at work place.	
	, and the second	

Unit 6	Job Skills	
	6.1 Job application letter	
	6.2 Essentials of an impressive Resume	06
	6.3 Group Discussion	06
	6.4 Interview Skills	
	6.5 Learning to deliver an Effective Presentation	
Unit 7	Introduction to Grammar	
	Parts of Speech	
	Noun - Pronouns - Adjective - verb - adverb - Preposition - Conjunction -	06
	Interjection	00
	Correct Usage of Tenses	
	Total	48

- 1 Modern Business Organization S.A. Sherlekar
- 2 Industrial Organization Management Sherlekar
- 3 Business Organization and management Y.K. Bhushan
- 4 Business Environment F. Cherunilam
- 5 Business Organization & Management C.B. Gupta.
- 6 Entrepreneurial Development S.S. Khanna.
- 7 Organizing and Financing of Small scale Industry Dr. V. Desai
- 8 Business Communication Sangeeta Magan International Book House Pvt Ltd./ Biztantra Management for the flat world.
- 9 Communication for Business Shirley Taylor V. Chandra Pearson Publication